

Privacy policy

WW-PRIVACY · 2026.2-draft · effective 21 August 2026 · review quarterly

DRAFT — not legal advice — not counsel-reviewed. Early-access copy for Workshop Wrench. Do not treat this as a GA customer contract. The legal entity ABN is not yet recorded; party blocks are SPECIMEN.

Whose privacy

This policy covers (1) the marketing site and demo desk, (2) shop SaaS tenants and the personal information they store about their customers, and (3) Parts Exchange orgs. It is a draft APP-structured notice, not a certification.

Marketing site

- Demo / contact form: name, work email, shop name, role, seat band, optional needs. Used to issue a signed demo desk and at most one follow-up.
- Optional analytics (GA4 / Plausible / first-party) load only after the banner is accepted. Cloudflare Web Analytics is cookieless when configured.
- Decline keeps those scripts off. We scrub passwords, tokens, and email fields from event props.

Shop application

Repair orders, customers, vehicles, invoices, DVI photos, and messages are tenant-scoped. Every business query filters by tenantId. Do not put real customer PII in the shared demo. A private tenant is the path for your own shop records (self-serve trial currently paused).

Rights and contact

Access/correction: in-app for shop records; N73 JSON export for a customer dump. Privacy questions: the demo form or the published support email. Complaints may also go to the OAIC. This notice will expand with GA subprocessors.

Templates assist workflows. They are not legal advice, not a government form, and not a certification. Counsel must review before paying tenants or public compliance claims.