

Wrench Ops — platform console

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DRAFT. Not a customer flyer. Isolation is tenantId — never mix CRM bags.

Wrench Ops is the platform console for tenant lifecycle, billing stubs, and marketplace org ops. It is not a shop. Nav ink is teal #042f2e.

Lifecycle	Meaning
ONBOARDING	Signup / demo convert; checklist incomplete
ACTIVE	Healthy trial or paid
CHURN_RISK / PAST_DUE	Dunning
SUSPENDED / CANCELLED	Access policy

Templates assist workflows. They are not legal advice, not a government form, and not a certification. Counsel must review before paying tenants or public compliance claims.

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